

# spa mk

FAQ's (frequently asked questions)

## MEDICAL

### ◆ Pregnant ?

Please let us know at the time of booking & we can advise you which treatments are suitable for you

### ◆ Injuries or medical issues ?

Please let the therapist know about any injuries or medical requirements & she will adjust the treatments accordingly.

## TREATMENT

### ◆ What do I wear ?

Depending on the treatment you have chosen, you can wear underwear, or we supply disposable underwear, or you can go without.

## PAYMENTS / CANCELLATIONS

### ◆ Didn't I pay already ?

If you booked online, you will have already paid 50% of the value of the treatment. You will pay the remaining 50% at the end of your treatment

### ◆ Do you take credit cards or foreign currencies ?

Yes. The prices are quoted in Dirhams and payment can be in Dirhams, Euros, Pounds, or by credit card. (The rate you get when paying in foreign currency will be the same as the rate at the bureaux de change or the banks). Please be aware that credit card is the most expensive option for you (your credit card company charges you about 2.5% when using your credit card abroad) & all credit cards can be charged in Dirhams, Pounds, US Dollars, or Euros.

### ◆ When & how can I cancel my booking ?

Cancellations made at least 24 hours in advance are not charged, just send an email to [cancel@maisonmk.com](mailto:cancel@maisonmk.com) and we will refund the 50% deposit that you have already paid. Cancellations within the final 25 hour period will mean that the deposit is non refundable. The final 50% due will not be taken.