

tea mk

FAQ's (frequently asked questions)

FOOD

◆ What about allergies ?

Sorry but we can't adapt the Full English Afternoon Tea to cater for dairy or gluten allergies. But if you give us 24 hours notice, we can adapt for nut allergies.

◆ Can we share one between two people ?

Sadly no you can't. We have tried it before but each time people have said that there was not enough food !! So, it's one afternoon tea per person – trust us, it works best that way.

BOOKING

◆ How far in advance are bookings taken ?

We take reservations up to 1 month in advance for external guests. (masion mk hotel guests can book anytime through our hotel concierge) .

◆ Can we pop in, on the day ?

Sorry, bookings must be made 24 hours in advance because all items are made to order.

◆ Opening times for afternoon tea ?

We serve afternoon tea each afternoon (except Wednesdays) between 3pm & 4.30 pm.

◆ Do you take credit cards ?

Yes. The prices are quoted in Dirhams and payment can be in Dirhams, Euros, Pounds, or by credit card. (The rate you get when paying in foreign currency will be the same as the rate at the bureaux de change or the banks). Please be aware that credit card is the most expensive option for you (your credit card company charges you about 2.5% when using your credit card abroad) & all credit cards can be charged in Dirhams, Pounds, US Dollars, or Euros.

CANCELLATION FEES & "NO-SHOWS"

✦ Do you charge a deposit ?

The booking system requires your credit card details as security. **No money is charged at the time of booking.**

✦ When & how can I cancel my booking ?

Cancellations made at least 24 hours in advance are not charged, just send an email to cancel@maisonmk.com

✦ How much is the cancellation fee ?

Your credit card will be charged £ 20 per person if you cancel within 24 hours of your booked dinner time (this includes cancellations due to illness.)